

WORLD STANDARDS Review

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ISO 27001 Provides Cyber Security Management for the Manufacturing Industry

Cyber-attacks are becoming increasingly common. Hackers do not discriminate between industry or business size, making cyber-attacks a constant threat. ISO 27001 is an information security management system standard that provides organizations of any size and any industry a framework for securing and protecting confidential and sensitive information.

Amongst others, the manufacturing industry can be particularly susceptible to cyber-attacks. These attacks can be in the form of information theft, reputation damage, production disruption, and more. For example, a competitor may be able to get ahold of confidential information like design and pricing in the event of a cyber-attack. Additionally, manufacturers collect copious amounts of personal and financial information from clients and suppliers, putting them at risk for cyber-attacks. Implementing ISO 27001 can help to identify and alleviate information security risks, guard confidential information, and let clients know their confidentiality is valued.

Organizations of any industry and size can benefit from ISO 27001, and manufacturers can set themselves apart from the competition by utilizing the certification to protect sensitive information. Preserve your reputation, attract new clients, and reassure your clients of your care for their confidentiality by obtaining an ISO 27001 certification. Contact Perry Johnson Registrars, a full-service registrar that carries multiple international accreditations, at [1-800-800-7910](tel:1-800-800-7910) for additional details on how you can achieve information security and protect your organization's brand. ♦

R2 for Electronics Brokers

The Responsible Recycling Practices Standard (R2) is a set of voluntary principles and guidelines designed to promote and assess responsible practices for electronics recyclers. The R2 standard presents several requirements for electronic brokers that promote secure recycling in many ways.

The R2 standard requires electronics brokers to use an Environmental, Health and Safety Management System (EHSMS) to plan and monitor environmental health and safety practices. Brokers must maintain written goals and procedures, and a list of documents necessary to conform to the requirements of R2. Brokers must also prove, with documentation, conformance to these requirements, and a corrective-action plan in the case of a nonconformance.

Brokers are also in charge of developing a documented policy on how used and end-of-life electronics equipment, components, and materials are managed with respect to both on-site activities and downstream vendors.

(R2 CONTINUED ON PG 6)

**What's HOT
in the Registry?**

ISO 9001
ISO 13485
AS9100



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Annual Auditor Training 2015

The end of 2015 brought new beginnings to PJR with the Annual Auditor Training. PJR hosts a training session for auditors and an annual meeting for sales representatives at the end of each year, with the goal of bringing everyone up to date on the latest developments across our divisions. Auditors from all over the world, representing all standards attended our holiday training, as well as our sales team and program managers, promoting interaction and growth across department lines.



Our Programs and Accreditations Manager, Shannon Craddock, successfully led several sessions in the training. Attendance was at an all-time high during the 2015 Annual Auditor Training.

On the first day of training, the focus was on Sustainability, Aerospace, and Automotive with each section led by a different program manager. Shannon Craddock led a presentation for Automotive training, EHS Program Manager Scott Jones led Sustainability training, and AS9100 Sector Document Representative for the Americas, Buddy Cressionnie partnered with PJR Aerospace Technical Committee members Larry Beck and Jerry Antonucci, for Aerospace training.

Aerospace training began in the morning with Buddy Cressionnie reviewing the new revision of AS9100. Buddy was followed by Larry Beck, who went over the new AS9101 revision. Jerry Antonucci then covered NCR and Executive committee concerns, as well as how to write proper NCRs.

As many automotive auditors are also competent in ISO 14001, they were also trained on ISO 14001:2015 revisions. Following the ISO 14001 training, Shannon Craddock gave a presentation on automotive program statistics. She also summarized office and witness audit findings, and reviewed new sanctioned interpretations and FAQ's. Technical Director Joe Krolkowski then covered veto power feedback.



(TRAINING CONTINUED ON PG 3)

(TRAINING CONTINUED FROM PG 2)

Sustainability training was also held on December 11th, and led by Scott Jones with the help of Sustainability and ISMS Auditor Ashit Dalal. The day kicked off with training on ISO 14001:2015 by Scott Jones. He then followed with a discussion on Executive Committee Concerns, a look into lessons learned from R2 and information security concerns for e-waste auditors.

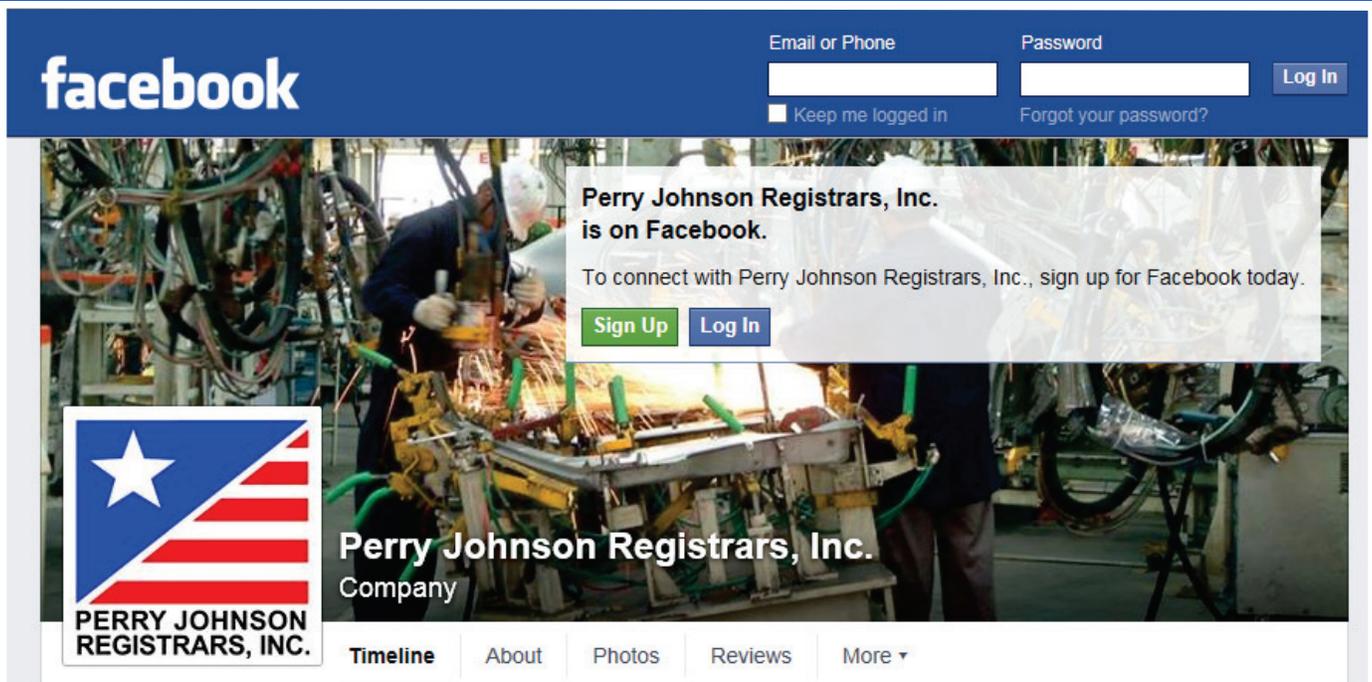


Day two was the All Auditor Training session, a general training session for everyone that reported on more broad topics, and allowed everyone to connect with each other. Shannon Craddock opened the day off by introducing PJR's special guest and key note speaker, Baskar Kotte. Mr. Kotte is the founder and president of Quality Systems Enhancement, Inc., and has assisted over 640 facilities in ISO certifications. He spoke on the challenges of the transition to ISO 9001:2015.

The day continued with an overview of ISO 9001:2015 by Joe Krolkowski, an Executive Committee presentation from Scott Jones, Amanda Brown, and Julie Sikorski. Shannon Craddock then hosted a discussion on lessons learned from office and witness audits. The day and the 2015 auditor training ended with a question and answer session led by Kotte, Craddock, Krolkowski, Jones, Brown, and Sikorski.

The training was incredibly important in ushering in a successful new year. With so many changes coming to ISO 9001, ISO 14001, and other sectors, it was essential for PJR staff to thoroughly review and understand those changes. According to Shannon Craddock, "A transition to a new standard is always an educational process, not only for clients but also for auditors, certification and accreditation bodies. I think it's only with the practice and execution of audits that we fine tune the most strategic application of the standards."

The 2015 Auditor Training brought PJR's best minds together for two days of thorough presentations that fostered collaborations and new knowledge. It is always a pleasure to bring all of PJR's valued auditors, salespeople, and staff in our world headquarters together to learn and grow. The training leads PJR into a new year in which we will continue to develop skills and knowledge. ♦



PJR Employee Awards for 2015



RICH SHELHAMER

The Manager of the Year for 2015 was Rich Shelhamer. Rich has had continued success with PJR, and has earned the Global Salesperson of the Year award seven times in his two decades with the company. His dedication and leadership is greatly appreciated.

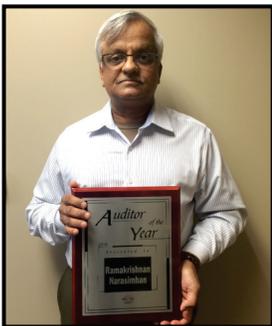
“ I look back at the almost 21 years that I have been here and ask myself where did the time go? When I started here I remember thinking I would give this place 2 or 3 years and move on. The compensation plan wasn't exactly what I was looking for. I was able to hire some great people early on like Ray Wegner (who has been my right hand manager and friend) Patrick Lowry, Rhett Butler and Ollie Schneiderjans to name a few. They made my time here very rewarding, as well as Terry, who has let me manage my way, which I appreciate. I have seen this company grow from a small registrar to the #1 reporting registrar in North America for many years now and it does not happen by accident. It takes many people at corporate to make this happen. I appreciate everyone's effort.

The Employee of the Year for 2015 was Lauren Maloney. Lauren is PJRFSI's Food Safety Program Administrative Manager, and has extensive experience with sustainable agriculture and food production. She's an essential part of the team, and strives for excellence in the workplace.

“ What I like most about working with PJRFSI it that I get to work with a great team of people! I really like to interact with PJRFSI's clients and auditors to help them both have the best audit possible. Finally, I really like to learn about all the different food safety schemes and keeping our program running smoothly.



LAUREN MALONEY



DR. RAMA NARASIMHAN

The Auditor of the Year for 2015 was Dr. Ramakrishnan Narasimhan. He is certified to perform SQF, FSSC 22000, BRC Food Safety, BRC Packaging, BRC Storage and Distribution, IFS Food and Logistics, and Gluten Free audits. Rama is dedicated to sharing his in-depth knowledge with not only clients, but the PJR & PJRFSI staff on a daily basis.

“ PJR provides opportunities to pursue professional passions.”

The Salesperson of the Year for 2015 was Pat Lowry. Pat has been a project manager at PJR for 20 years, and is a model salesperson. His hard work is appreciated.

“ I'm starting my twentieth year at Perry Johnson Registrars and believe as a company we have never been better than today. I enjoy my colleagues and the teamwork that has been developed over the last twenty years. Some of my clients have been with me for close to two decades. Many have become friends. I enjoy the interaction with clients and staff at Perry Johnson Registrars and I'm truly grateful for their support.



PAT LOWRY

Thoughts on the Issue of E-Waste Disposal: Tokyo, Japan – February 17, 2016

Perry Johnson Registrars, Inc. and Perry Johnson Holding, Inc. were honored to host the “Thoughts on the Issue of E-Waste Disposal” presentation in Tokyo, Japan on February 17, 2016. The presentation was made at the Embassy of the United States of America, Tokyo Commercial Service. The program was kicked off by Terry Boboige, President, Perry Johnson Registrars, Inc. and CEO, Perry Johnson Holdings, Inc. The program covered an overview of the Responsible Recycling (R2) Standard as well as presentations from industry experts:

- John Lingelbach, Sustainable Electronic Recycling International
- Eiji Hosoda, Keio University, Faculty of Economics
- Takashi Ikari, President CEO, Anchor Network Service, Inc.
- Scott Jones, EHS Program Manager, PJR
- Kazumi Nozawa, Lead Auditor, Perry Johnson Holdings, Inc.
 - Scott Venhaus, Managing Director, Arrow Value Recovery, APJ, Arrow Global Asset Disposition, Inc.
 - Sean Magann, VP, Sales and Marketing, Sims Recycling Solutions, Americas
- Yuko Seto, Representative Director, Perry Johnson Holding, Inc. ◆



PJR would like to congratulate our auditor NSN Murthy on well-earned awards from the Gulf Cooperation Council. NSN is honored with the ICT Achievement award, and CIO 100 Award for the second consecutive year in a row. NSN is praised for strategic and innovative methods, enabling growth, and improving customer relationships. Congrats, NSN! ◆

Meet Your New PJR Team Members!

Perry Johnson Registrars Keeps Growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients!



LISA BARNHART
Accounts Payable
Assistant



JOHN LAFFEY
ISMS Technical
Manager



CONNIE CARR
Audit Program
Coordinator



DEANNE GARAFALO
Audit Program
Coordinator



KERRY CARTER
Administrative
Assistant



JOE ASUMENDI
Project Manager



COURTNEY BAKER
Receptionist



SCOTT BOGAERT
Network Administrator



NICOLE MACHUTA
Certificate Coordinator

(R2 CONTINUED FROM PG 1)

Electronics brokers are also responsible for coming up with a legal compliance plan, to ensure full compliance with all environmental, health, safety, and data security legal requirements that are applicable to the organization.

Other general responsibilities of electronics brokers include:

- Performing due diligence on downstream vendors to which materials are shipped.
- Ensuring repaired and refurbished electronic equipment is tested properly, and materials going to reuse are properly packaged to ensure continued use and responsible recycling of focus materials.
- Maintaining business records documenting the flow of equipment, components, and materials that pass through the facility.
- Proper data destruction of media using applicable destruction procedures.
- Implementing appropriate security measures for equipment transportation and customer service.
- Possession of insurance to cover potential risks and liabilities.
- Transportation of equipment, components, and materials with organizations that have the proper authorization and security procedures.
- Detailed documentation that proves conformance with R2.

If you have any questions or are a broker interested in becoming R2 certified please contact us at 1-800-800-7910 or email pjr@pjr.com for a Project Manager in your area. ♦

Career Opportunities

PJR is currently seeking qualified auditors in the following fields and locations. We believe in maintaining an exceptional quality of life by reducing the amount of travel for our auditing staff and by increasing our audit team. We strive to meet this goal.

Project Manager:

Seeking an articulate individual for our high growth industry to be based out of our headquarters in Troy, Michigan. We are seeking someone with a dynamic personality that has the unique ability to make both outbound calls and has good face-to-face presentation skills that can become one of our top performers. Your strong closing skills are critical to success. One of our new services is in one of the hottest fields in the world! Salary, commission, bonus & long term residual income with potential management development. For immediate consideration send resume in confidence to hr@pjr.com.

QMS Auditors

Seeking individuals for subcontract ISO 9001 auditing in the Greater Chicago area. Minimum of 2 to 3 years work experience and undergraduate degree preferred but not required. Ideal candidate will have also passed the ISO 9001 Lead Auditor course. Candidate will be trained in field auditing for quality management systems. Travel required.

Environmental Specialist:

Seeking bright, hard-working, articulate individuals for subcontract environmental, e-Stewards, R2, and RIOS auditing in Chicago. Minimum 3 to 4 years working experience in the environmental field and strong presentation skills is a must. An undergraduate degree is required preferably an environmental degree, however science engineering background is acceptable. Experience in ISO 14001 and OHSAS 18001 a must. Travel required. Candidates will be trained to conduct field auditing and also there is potential growth in the very exciting and rapidly growing greenhouse gas carbon emissions field.

Automotive Auditors:

Seeking subcontract TS 16949 lead auditors. Highly desired are those with automotive background and certification. Ideal candidates will be IATF recognized auditors.

Medical Device Auditors:

Seeking subcontract ISO 13485 auditor in the Greater Chicago area. Must have 4 years full-time work experience in a medical device related industry (e.g. manufacturing, device technology, clinical trials – not consulting) Must have post-secondary coursework in natural science, physics or engineering field. They must have 20 days in an accredited QMS program, 50% of which shall be against ISO 13485 preferably in an accredited program and the rest in an accredited QMS program (10 days 13485 / 10 days QMS). Audit team leaders must have experienced an audit team leader role under the supervision of a qualified team leader at least three ISO 13485 audits.

Aerospace Auditors:

Seeking subcontract AS9100 auditors from any location in North America. Highly desired are those who possess 4 years in the last 10 of relevant work experience: engineering, design, manufacturing, quality or process control for a major airframe manufacturer, prime supplier, auxiliary equipment supplier, and/or appropriate civil, military or space organization. Ideal candidate will have completed the AS9100 Lead Auditor Course, the AATT course, and 20 third party audits over the course of at least four years. Second party or supplier audits may be considered. Preferably already in the OASIS database.

Written applications can be sent to Recruiter, Perry Johnson Registrars, Inc., 755 W. Big Beaver Rd., Suite 1340, Troy, MI. 48084 or via email to employment@pjr.com, please indicate in the subject line the position applied for. ♦





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Call: 248-358-3388 or Visit our website: www.pjr.com

FREE Training! Exclusively from PJR!

PJR continues to expand their webinar topics to include: “ISO 9001:2015: Preparing for a Successful Transition” to “ISO 14001 Revision Update”! Check out PJR's current webinar schedule at www.pjr.com. Registration is easy. ♦



Upcoming Webinars:

Wednesday, March 23rd

ISO 9001:2015 Critical Points of Review During the Transition Audit Process

Wednesday, April 6th

ISO 9001:2015 – Preparing for a Successful Transition – Newly Updated Following the Successful Publication of ISO 9001:2015

Tuesday, April 26th

The Interaction of Processes and its Importance to a Successful Audit

Wednesday, April 27th

ISO 9001:2015 Critical Points of Review During the Transition Audit Process

More dates can be found on our website at: www.pjr.com

