

WORLD STANDARDS Review

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ISO 9001:2015 – Where Do We Stand?

September – and the deadline for transition to ISO 9001:2015 – is fast-approaching. The past few years of auditing to the new standard have been revelatory to PJR in terms of what aspects of the transition have proven most challenging to our customers; experience we have worked hard to share via webinars and online training.



One of the foremost Lessons Learned by PJR's auditors includes the auditing of interested parties, defined by ISO 9000:2015 as "A person or organization that can affect, be affected by, or perceive themselves to be affected by a decision or activity." Key to what must be emphasized with regard to this requirement is that an organization's customer base is not their only Interested Party. There are a huge range of potential interested parties indicated in the guidance publication ISO/TS 9002:2016, including franchisors, unions, competitors, and local community groups. Through strategies such as market surveillance and benchmarking, clients should ascertain the needs of the Interested Parties; insufficient evidence of monitoring or review and lack of Interested Party feedback can be indicated as a nonconformance in an audit to ISO 9001:2015.

(STAND CONTINUED ON PG 3)

ISO 14001:2015 – Lessons Learned

Similar to ISO 9001:2015, the deadline for transition to ISO 14001:2015 from the previous version is coming on quickly! Since PJR started auditing to the new standard, there are a number of changes in the new version that have offered valuable lessons that should be taken into consideration.

First and foremost among the lessons PJR has learned is the importance of proactivity in the transition process. Outlining and defining operational scheduling and control, ensuring employee awareness, developing preventive action plans, developing senior management involvement strategies; all can be crucial in guaranteeing a clearly-defined organizational structure at multiple levels.

Demonstration that the planned and outlined processes and structures have been implemented is also key. Clearly-laid plans to ensure continued organizational knowledge should be demonstrable, as should involvement and awareness of top management through Leadership Interviews.

(LESSONS CONTINUED ON PG 2)

**What's HOT
in the Registry?**

**ISO 9001
AS9100
ISO 14001**



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Coming Soon From FSSC: FSMA Addendum

With the rising importance of adherence to FSMA regulation, the question on many peoples' minds is whether FSSC 22000 can be adequate to fulfill FSMA requirements. While this might be convenient, in-depth gap analyses have indicated that there are requirements in the PCHF Rule deemed too dramatically removed from the scope of FSSC to be adequately compliant.

As such, FSSC 22000 will be publishing an addendum to help users share the information required to support their supply chain program while facilitating foreign and domestic supplier verification alike. Through this addendum, FSMA-specific requirements that may not be considered in an FSC 22000 Food Safety Management System Audit will be identified for more accurate integration of the extra requirements.

According to FSSC 22000, the new FSMA Addendum will be available for use during an audit of any FSSC 22000 certified organization worldwide. For more information on addendum availability or to add it to your upcoming audit, reach out to PJR at pjr@pjr.com or call 1-800-800-8910. ♦

Tradeshows



October 9-10, 2018
Westin Tyson's Corner
Washington DC



October 14-17, 2018
Chicago, IL



(LESSONS CONTINUED FROM PG 1)

For those clients who are still waiting to transition to the newest version of ISO 14001 or those who would like to become newly-certified, check out PJR's free resources – including webinars and online training – at www.pjr.com, or call 1-800-800-8910. ♦

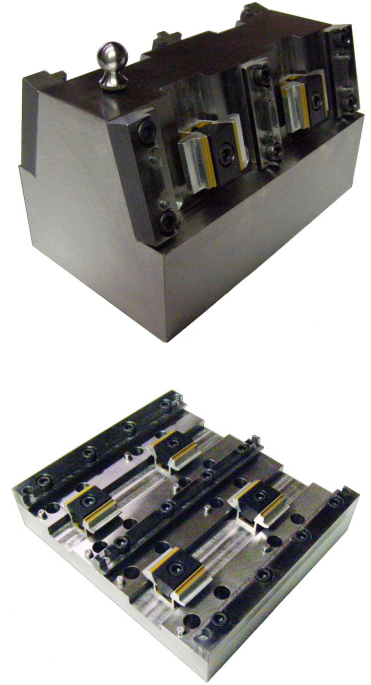
Client Spotlight: Innovative Creations



In operation since 1980, Innovative Creations is a family owned and operated business manufacturing precision machined components, fixtures, and assemblies for commercial, aerospace, and military industries. They pride themselves in offering the highest level of craftsmanship to their clients with fair, honest pricing and a quick turnaround. “Our focus is on our clients' specific requirements and delivering products on time to those specifications,” said Glen Lala, owner of Innovative Creations. “We deliver extraordinary service by addressing and resolving any customers' issues immediately and with 100% integrity.”

Innovative Creations has found ISO 9001:2015 certification with PJR to be of great benefit, with increased efficiency, improved traceability, and a rise in overall customer satisfaction. Working with PJR has led to great improvement in the Innovative Creations QMS, according to Lala. With the reassurance of certification in place, clients are sure to continue enjoying the incredible quality and attention to detail that the company has become known for.

Moving into the future, Lala stated that Innovative Creations intends to maintain sustainable positive growth and development of partnerships with existing customers, employees, vendors, and the local community at large. ♦



ISO 9001:2015 The Transition In Numbers

As of mid-June 2018, 69% of PJR's ISO 9001 certificates in the United States have transitioned to the 2015 version of the standard. Globally, the number is not far behind – approximately 64%. There is still a great deal to be done before the September 14th, 2018 deadline, but PJR has every confidence in its client base as more and more complete their transitions every day. ♦



(STAND CONTINUED FROM PG 1)

Also worthy of note as a Lesson Learned is the area of Leadership Interviews, particularly in the area of the number of individuals interviewed as leadership. While having only one person as the subject of a leadership interview may be realistic in a very small operation of only 5 people, the appointment of a sole Management Representative is no longer enough. It is now expected in ISO 9002 that “*although certain authorities and responsibilities can be delegated, accountability remains with top management*” – it can no longer be assumed that there will be limited or no involvement in the quality management system by upper management.

For those awaiting their transition audits, PJR still offers myriad resources to help clarify requirements and offer guidance on key points in the new standard. To review recordings of our past webinars, please visit PJR.com/past-webinars. PJR also offers free online transition training in ISO 9001:2015 – information can be found on our website at www.pjr.com. ♦

Meet Your New PJR Team Members!

Perry Johnson Registrars keeps growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients! ♦



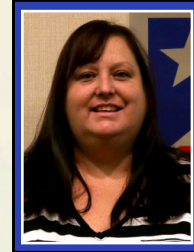
HEATHER SCOTT
Administrative Assistant



LAUREN BOUSAMRA
Auditor Recruiter &
Qualifications Coordinator



KATHRYN MILLS
Sales Coordinator



APRIL PUGH
Accountant



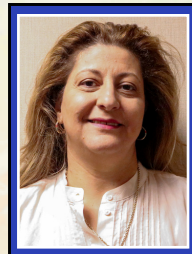
MICHAELLE HARGROVE
Food Safety Auditor



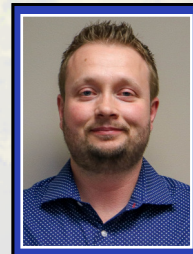
KRISTEN HOGERHEIDE
Administrative Assistant



MARY SHAFFER
Sales Coordinator



NINA HADDAD
Audit Program Coordinator



KARL VAISANEN
IT Manager

***Congratulations To
Stephany Ballard
For Moving To A
New Job Position:
Compliance Specialist***



STEPHANY BALLARD
Compliance Specialist

R2 And ISO 27001 – Synergizing Standards

Data Destruction is a well-understood aspect of the Responsible Recycling (R2:2013) standard, and is essentially a simple necessity: customer data must be protected and destroyed. Adherence to NIST 800-88 Guidelines are required for R2, and standards such as NAID, ADISA, or DMS:2008 are also generally accepted. However, equally as acceptable to fulfill the NIST 800-88 requirement is ISO/IEC 27001 for documentation of data destruction procedures, training, process validation, security controls, and process management of change. The best-known standard for information security management systems, ISO 27001 has a broad range of applications and is very well thought-of in the industry.

To learn more about ISO 27001 and how it can be put to work for your organization, check out the free webinars and other resources on www.pjr.com or reach out to PJR at 1-800-800-8910. ♦

Career Opportunities

PJR is currently seeking qualified auditors in the following fields and locations. We believe in maintaining an exceptional quality of life by reducing the amount of travel for our auditing staff and by increasing our audit team. We strive to meet this goal.

R2 Auditor:

Candidate has third party experience in auditing R2. Must be well spoken and an excellent writer, be great with time management and possesses the ability to balance many responsibilities at once. May be located anywhere in the continental US. Must be able to travel roughly 80% of the time. This is a sub-contracted position.

QMS Auditor:

Ideal candidate possesses ISO 9001 Lead Auditor Certificate for ISO 9001:2015 and applicable third party auditing experience. Must be able to travel roughly 50% to 80% of the time. This is a subcontracted position.

Environmental Auditor:

Minimum 3 to 4 years working experience in the environmental field. Lead Auditor certificates for ISO 9001, ISO 14001 required. An undergraduate degree is required preferably an environmental degree, however science engineering background is acceptable. Must be willing to travel about 80% of the time. This is a subcontracted position.

Aerospace Auditors:

Ideal candidate is in OASIS for AA or AEA status of AS9100 and/or AS9110 and/or AS9120. Candidate must have experience in third party auditing for ISO 9001 and internal auditing for AS9100 and/or AS9110 and/or AS9120. Must be able to travel roughly 80% of the time. This is a subcontracted position.

For more information or to apply please visit our website at www.pjr.com/contact-us/career-opportunities. ♦

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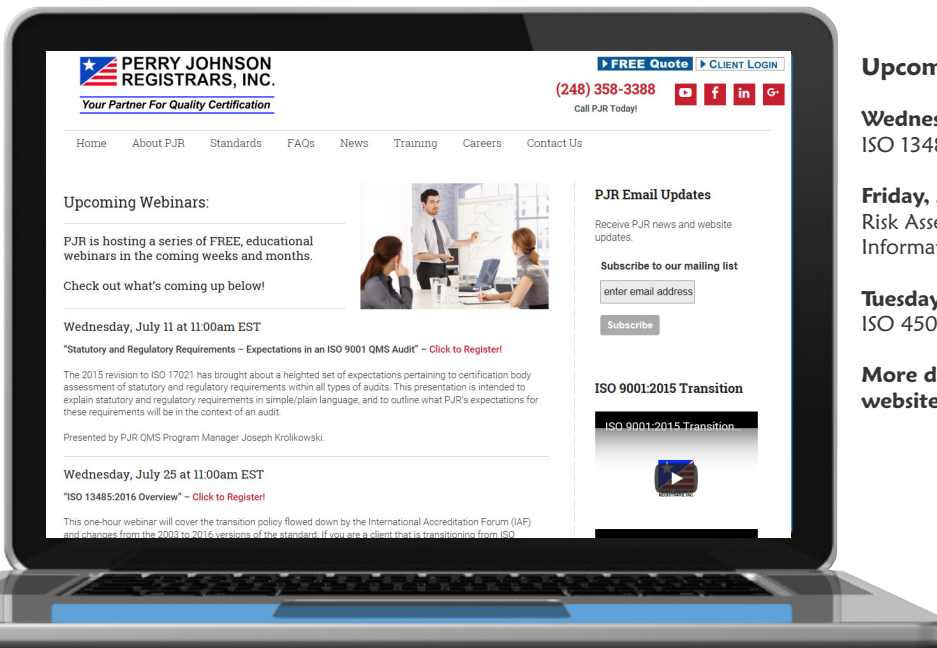


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Call: 248-358-3388 or Visit our website: www.pjr.com

FREE Training! Exclusively From PJR!

PJR continues to expand their webinar topics to include: “ISO 45001 Overview” to “ISO 13485:2016 Overview”! Check out PJR's current webinar schedule at www.pjr.com. Registration is easy. ♦



Upcoming Webinars:

Wednesday, July 25th
ISO 13485:2016 Overview

Friday, July 27th
Risk Assessment & Treatment of
Information Security Risks

Tuesday, July 31st
ISO 45001 Overview

More dates can be found on our
website at: www.pjr.com

