



## R2v3 Contract Validations: What You Need To Know

Part of R2v3's Code of Practices (COP) requirements (specifically section 5.1 or 7.4) is fulfilled by PJR's "Contract Validation" process – an off-site audit activity that typically lasts .25-.5 days in length. The section of the COP in question – 5.1 or 7.4 – is meant to confirm an organization's eligibility for R2v3 certification (either as a transfer from R2:2013 or as a new certification).

The Contract Validation process itself consists of three steps – request/submission of documentation and evidence demonstrating the criteria of 5.1/7.4, review of the submission against the COP requirements, and finally a virtual meeting or phone call to resolve any remaining questions. Prior to beginning the Contract Validation, PJR will provide a full list of the expectations found in sections 5.1 and 7.4 of the COP (depending on which applies to the client). Examples of what may be required include:

- Legal business entity name registrations (including relevant DBAs, seller names, trade names, etc.) to be included in the certification.
- Ownership structure details and supporting evidence.
- Evidence of relevant QEHS certification (if relevant) if such certification is not contracted with PJR.
- Details regarding the processes and types of electronics and components managed by the organization.
- Additional evidence of meeting R2 requirements for Stage 1 clients in order to demonstrate implementation of the standard and sufficient audit prep.

If the Contract Validation activity and requirements are not adequately dispatched, the R2v3 audit may be postponed or cancelled, which may likewise result in prevention of the certification candidate pursuing R2v3. Don't hesitate to reach out – if there are parts of Contract Validation (or any other aspect of certification) that remains confusing, give PJR a call – **(248) 358-3388!** ♦

## R2v3 Reminder

As of June 30, 2022, all R2:2013 certificates are considered expired and all new certifications must be performed to the R2v3 standard. If you have any questions or concerns regarding your certification status, reach out to your scheduler or call us at **(248) 358-3388**. ♦



What's **HOT**  
in the Registry?

R2v3  
ISO 9001  
ISO 27001



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# Safety Through Data Analytics

Having safety procedures in place is, naturally, crucial to any occupational health and safety strategy. Providing adequate PPE, training employees, and conducting regular risk assessments also play a part – but what about data?

The world is more data-driven than ever, and proper analytics of already-existing data (as well as strategically collecting new points) can not only boost productivity but contribute to continuous improvement and reduced risk of workplace accidents. After all, injury or illness on the work floor can slow things down significantly, even potentially incurring monetary costs through replacing workers or damaged equipment. Collecting and accurately visualizing data about various processes and other indicators may help expose weak points in an organizational structure, or possible hazards that are putting employees at risk.

Leveraging leading indicators (predictive analysis through near-miss reports, job safety analyses, etc.) and lagging indicators (past performance evaluation, e.g., incident management, root cause analysis, etc.) into a comprehensive, data-driven approach is the key to the future of OHSMS. A variety of third-party software and other applications exist with the sole purpose of streamlining data into convenient report generation and dashboards to see important information at a glance.

If you have questions about occupational health and safety management systems, or are looking to certify your OHSMS, contact PJR today – visit [www.pjr.com](http://www.pjr.com) or call **(248) 358-3388**. ♦

## Meet Our New PJR Team Members!

Perry Johnson Registrars keeps growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients! ♦



**Reena Joshua**  
Audit Support Assistant



**Aaron Campbell**  
Scheduler



**D. Sujatha**  
Client Service/  
Compliance Associate

### Promotions:



**A'Janae Bracey**  
Front Desk Supervisor



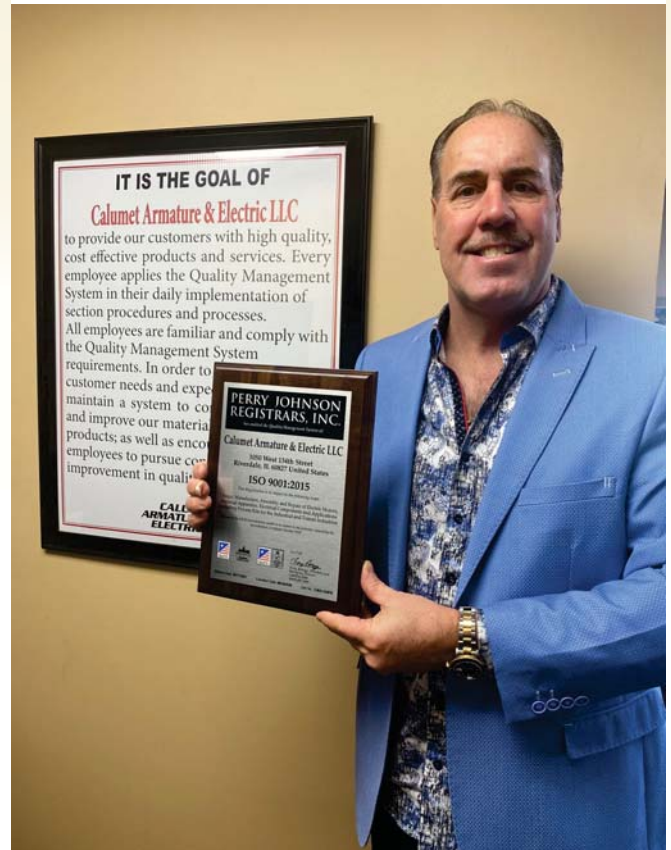
**Tyler Platz**  
International Sales  
Coordination Manager

## Client Spotlight: Calumet Armature & Electric LLC

Based in Riverdale, Illinois, Calumet Armature & Electric LLC offers clients in the industrial and transit industries the manufacture and repair of electrical apparatus and components. Currently certified to ISO 9001:2015 with PJR, Calumet Armature's philosophy of offering high-quality and cost-effective products and services for all clients went hand-in-hand with the principles central to ISO certification. "[Certification is] highly beneficial," said Joe DeLaurentis, the company's Vice President and General Manager. "[It has] increased efficiency and reliability, reduced overall risks through risk-based thinking in our processes and QMS, and improved customer satisfaction and loyalty."

Set apart from the competition by their level of quality and customer service, Calumet Armature's focus on meeting customers' compliance needs for specifications and requirements is only enhanced by ISO 9001. Especially notable is the element of continuous improvement, including an openness to embracing change and new ideas to better serve customer needs. With future goals of continuing to optimize their Quality Management System and improve their products and services for customers, Calumet Armature's future with certification is bright.

To learn more about Calumet Armature & Electric LLC, visit their website at [www.calumetarmature.com](http://www.calumetarmature.com). For more information about ISO 9001:2015 certification or working with PJR, call (248) 358-3388 or go to [www.pjr.com](http://www.pjr.com). ♦



## Join The PJR Team!

Perry Johnson Registrars, Inc. headquarters located in Troy, MI is seeking a self-motivated individual for a contract R2V3 auditing position! Interested candidates should have a working knowledge of quality, responsible recycling, environmental, and health and safety standards. Ideal candidates will be personable and professional with excellent communication and presentation skills. As an ambassador for Perry Johnson Registrars, our auditors are expected to build relationships with clients. PJR has clients throughout the United States and this means our auditors will be expected to travel frequently with this job.

### Education and Experience Required:

- Bachelor's degree in Environmental Science or related discipline
- Must be comfortable with a flexible schedule in different locations
- Must be proficient in Microsoft applications, including Excel, Outlook, SharePoint, and Word
- Must have the capability to remotely access and complete documentation and training modules for electronic submission
- Must be detail-oriented and organized
- Time-management is essential to success in this role
- Must be willing to travel 50%
- Must have R2V3 3rd party lead auditor certificate through SERI

Perry Johnson Registrars, Inc. (PJR) was founded in 1993 by Perry L. Johnson; a world recognized ISO 9000 author and educator. For over two decades he has worked on process improvement tools and assisted thousands of clients in improving quality management systems such as ISO 9000 and its derivatives. Perry's experience has been transformed into a company that is a leading registrar globally, as well as the largest and most recognized in the United States.

Please send resume and qualifications to [recruiting@pjr.com](mailto:recruiting@pjr.com) for immediate consideration!

The PJR UK team is in search of an ISMS Auditor.

Perry Johnson Registrations UK is seeking a hard-working, dedicated individual to join our team. Must be willing to learn in one of the fastest-growing fields in the world! Ideal candidates will have excellent presentation ability and strong writing skills. This is a contract auditor position in the field of Information Security. Travel is required.

### Education and Experience Required:

- Bachelor's degree in IT or related field – Required
- Strong attention to detail
- Excellent time-management skills and the ability to work independently
- Strong interpersonal skills and conflict resolution abilities
- Willingness to travel
- Confidentiality
- 4 years of IT related experience that is not academic

ISO/IEC 27001 is the only international standard for Information Security Management Systems (ISMS). It provides a model for risk assessment, security design and implementation, and security management. The ISO 27001 standard specifies implementation and management guidelines to help keep digital and paper information safe. It assures that organizations are compliant with legal, statutory, regulatory, and contractual requirements bearing sensitive information. ♦



# AS9104/1 Major Changes

The first major alteration to AS9104/1 since 2012, AS9104/1A will primarily impact audit planning and duration for aerospace accreditation bodies, certification bodies, and their clients. The new revision was first published on January 7, 2022 with an 18-month training and transition period to follow. But what are the major impacts on aerospace suppliers?

Audit durations will see several changes dependent upon risk, performance, improvement, and other factors that may add or reduce audit time at each site. The below are some of the changes suppliers will see under the new AS9104/1A:

- Audit time can be reduced up to a maximum of 50%
  - This is exclusively done through Performance Based Surveillance or the Recertification Process – see below.
- Audit report writing will be included in audit duration calculations (minimum addition of 10% time)
- Audit planning time will be added to the audit calculations (minimum 10% time)
- Non-applicable processes will reduce audit duration from the established minimum baseline
- Up to 30% of an audit may be conducted remotely
- Purchasing is no longer mandatory for all audits
- The new Organization Certification Analysis Process (OCAP) will be utilized by Certification Bodies to determine audit duration increases or allow for limited decreases

The changes to Audit Planning center primarily around the OCAP process and risk assessment, which takes into account:

- KPI results
- Internal auditor competence
- Customer complaints and returns
- PEAR scores
- Meeting of customer requirements
- Size and complexity of site

Based upon the outcome of the OCAP – rated as low, medium, or high risk – there may be 10% time added, 10% time reduced, or no change. It is also important for companies to note that if the information they provide to complete the OCAP is found to be inaccurate, a nonconformance will be issued.

As previously mentioned, another option for reducing audit time is utilizing a PBS (Performance Based Surveillance) or RP (Recertification Process). These involve:

- Completion of one (3-year) AQMS cycle
- Competent internal auditors
  - Annual QMS audit
  - Clearly defined and well-structured program that is responsive to changes in performance/risk
  - Input-driven tactics (e.g. KPI, customer complaints)
  - Includes change management
  - Continual risk-based audit program
- No major NCRs or violations of regulatory approvals
- Ethics policy in place
- Organizational changes in control
- Annual OCAP performance results
- Mature internal audit program
- 6 years without suspension
- Continuous improvement
- Exceeds customer satisfaction

For a more thorough overview of the changes brought by AS9104/1A, please review the recorded version of Aerospace Program Manager Amanda Brown's webinar on this topic – click on the following link: <https://youtube.com/video/2sGLqOw76cw/>. If you have any further questions regarding the changes and how they might affect your business, reach out to your scheduler or call **(248) 358-3388** today! ♦




# ISO 27001:2022 – Are You Ready For It?

Since the release of ISO 27001:2013 in 2013, cybersecurity and information technology management has only gotten more widespread and more complex, making a revision to the standard a very timely (if daunting) task to handle! But what does the transition to the new revision mean for those who are currently certified or looking to become certified?

Current 27001 clients can expect a standard three-year transition period, meaning that they will have to complete the transition to be certified to ISO 27001:2022 by 2025. Those seeking their initial certification to the standard who applied for certification prior to the issuance of the 2022 revision will be assessed against the 2013 version of the standard and will have to transition before the end of the transition period. Those applying for certification after the October release date will be assessed against the newly-revised 2022 standard.

But how to prepare for the transition? The first step is to purchase a copy of the new revision in order to familiarize yourself with the 93 controls included in the standard and complete a thorough gap analysis. Identify changes to your controls, procedures, and systems that will have to be made in order to comply with the updated standard and develop a plan to approach them. PJR is here to help – we will continue to provide support and informational resources on ISO 27001:2022, the changes made in the revision, and any other matters that may arise during the transition period.

If you have any questions about the transition to ISO 27001:2022 or about ISMS certification in general, don't hesitate to reach out – call **(248) 358-3388** today! ♦



Check Out Our PJR Podcasts!

**PERRY JOHNSON REGISTRARS, INC.**

*The Perry Johnson Registrars, Inc. Podcast*

## **FREE Training!** **Exclusively From PJR!**

PJR continues to expand their webinar topics to include: “R2v3 Lessons Learned” to “Root Cause Analysis & Corrective Action”! Check out PJR's current webinar schedule at [www.pjr.com](http://www.pjr.com). Registration is easy! ♦

