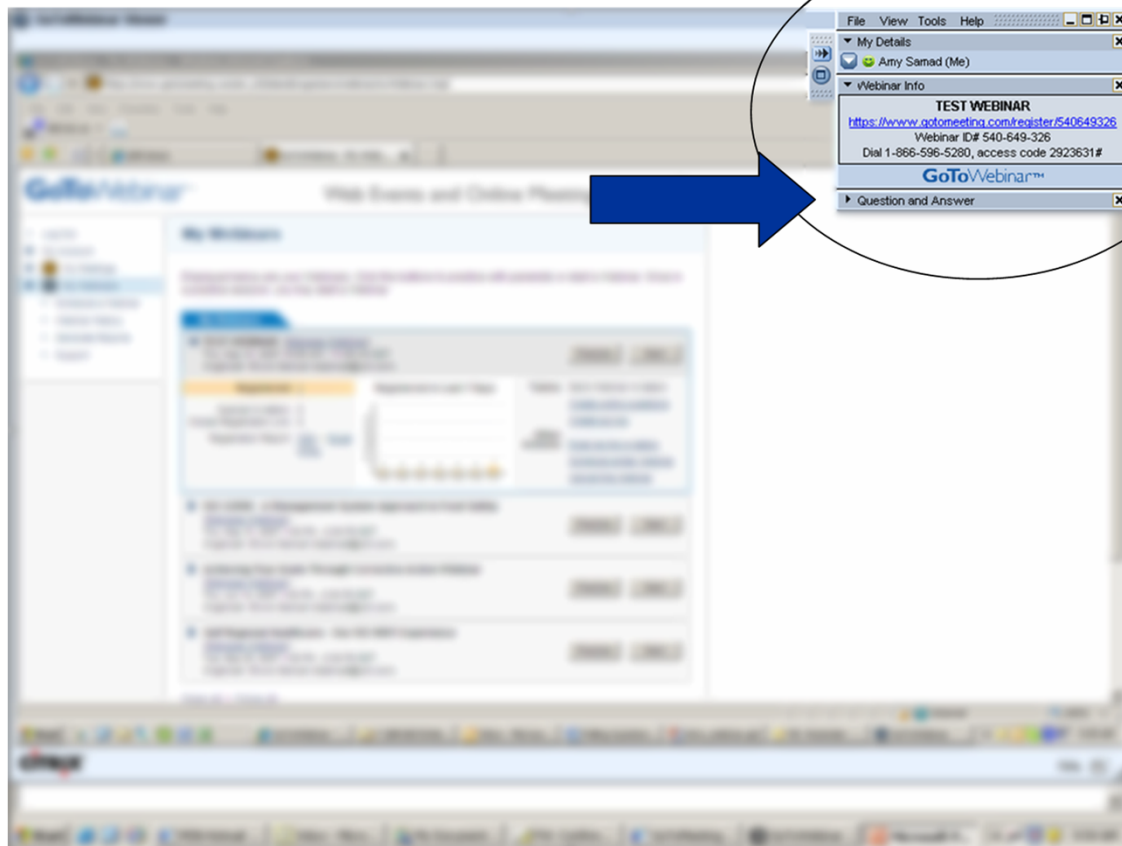


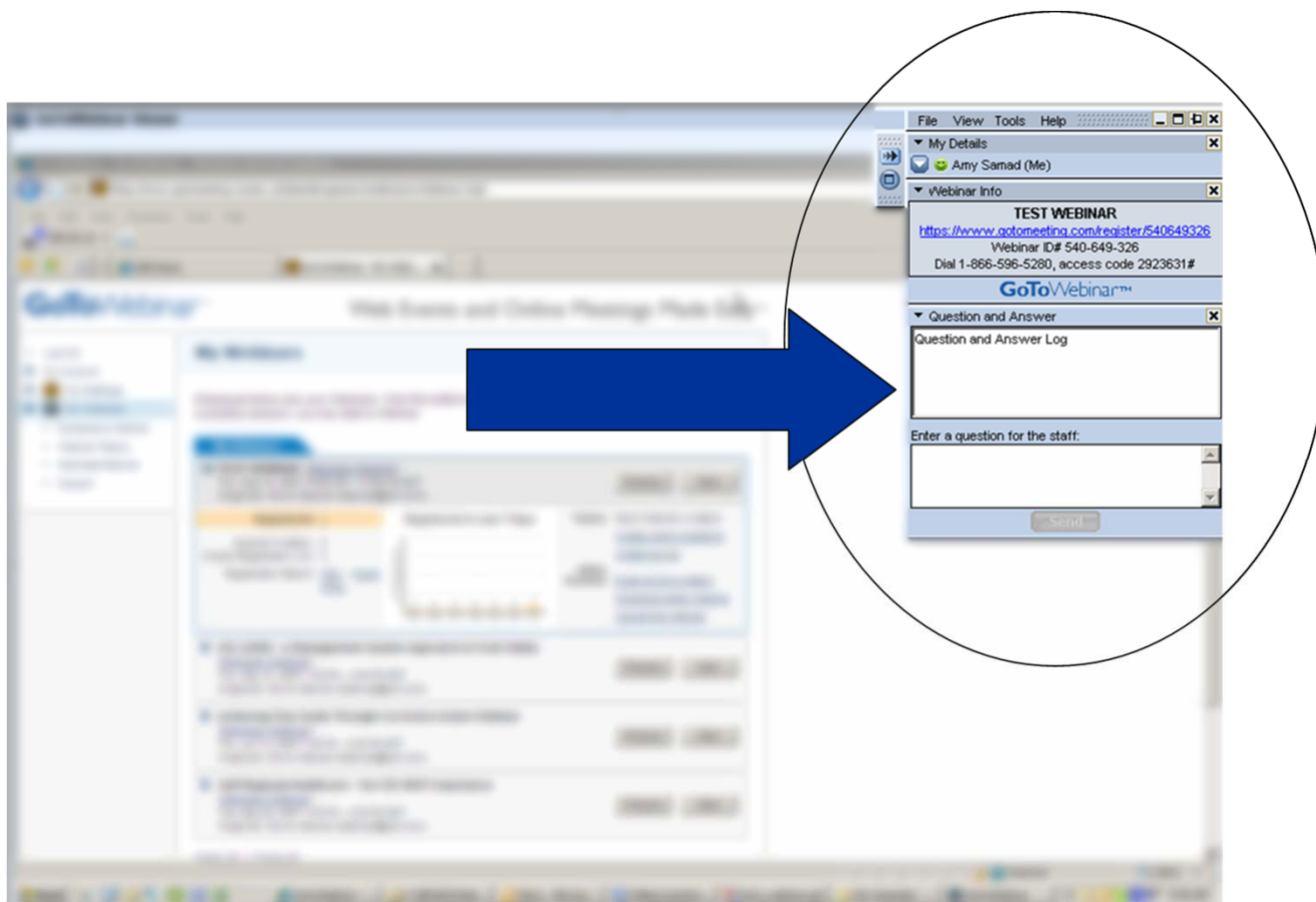


Perry Johnson Registrars, Inc.

Management Systems in the Era of COVID-19: A Consultant's Perspective









Meet Today's Panel



Terry Boboige
President, PJR



Shannon Craddock
Programs & Accreditations Manager, PJR



About Presenter: Scott Dawson,
President & Co-Founder
of Core Business Solutions, Inc.

ISO and Cybersecurity Consultants
Making America's Small Businesses Stronger

External Influencers on ISO 9001 Market

- Health/Pandemic Concerns
- Travel restrictions
- Face-to-Face meeting restrictions
- Visiting restrictions
- Companies closed (temporarily)
- Supply chain disruptions
- Audit schedule complications



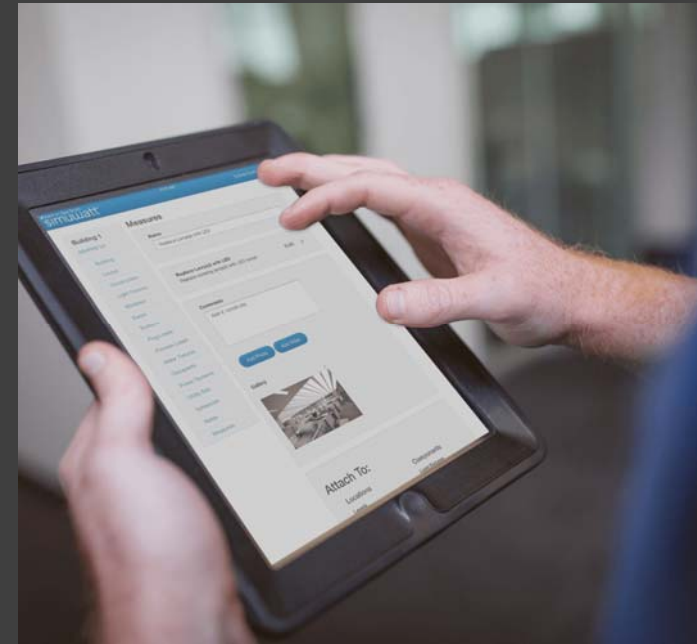
Industry's Response

- Online Consulting Services to prepare for certification
- Remote Auditing
- Improved Use of Technology
- Onshoring of products/services
- Increased need for ISO 9001 and other Certifications



Online Consulting & Remote Auditing

- Traditional consultants struggled, attempted to try remote work
- Core Business Solutions has been doing online consulting for over 15 years
- Remote Audits for some Stages of some certifications allowed
- CBs in a position to train auditors and staff for new audit methodologies



Leveraging Technology to Stay in Business

- Some companies had to learn to use web conferencing software and equipment to stay in business
- Core has been using online meeting software for many years
- Online business model combined with CORE Compliance Software has the ISO system implementation and maintenance and audit process and evidence all in one location
- Use of Facetime and Google Duo for facility tours and more

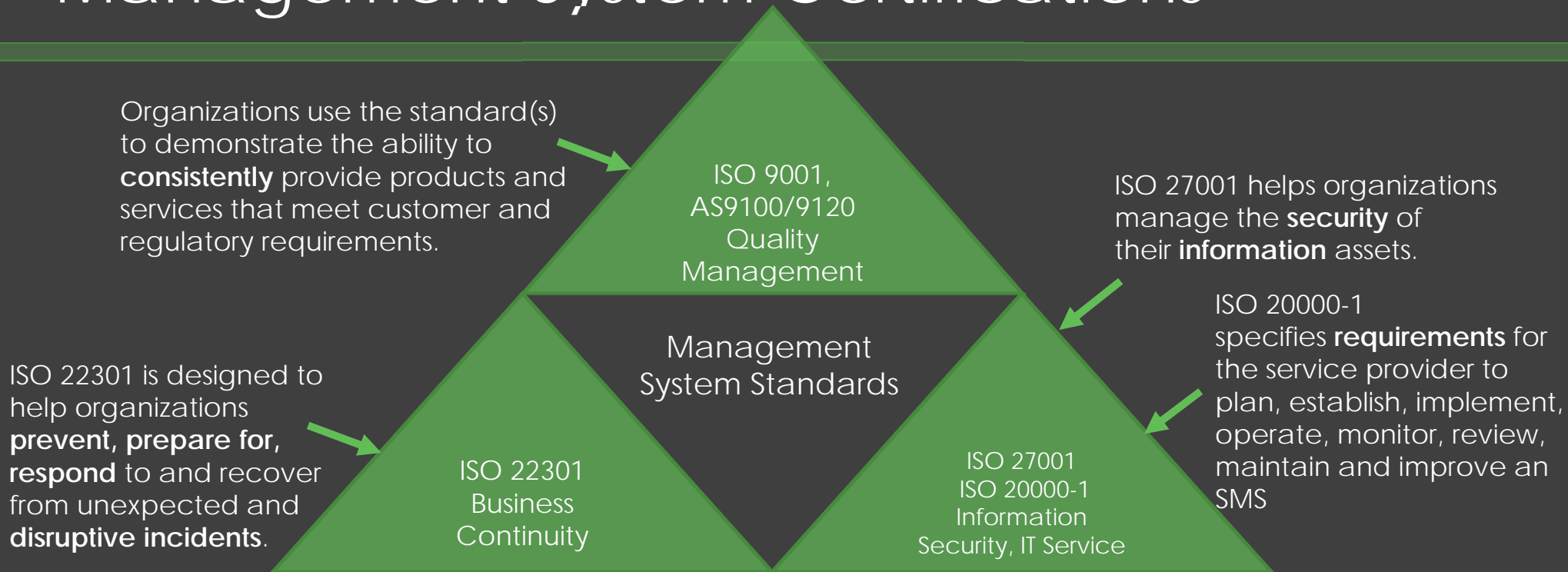


Supply Chain Disruption

- America's businesses needed to reduce disruptions in the supply chain, find new sources of supply, get creative
- Businesses need to continue to ensure quality products and services, reliable, on-time supply and delivery
- Need to address Business Risks
- ISO 9001 certification has supplier evaluation in the certification requirements



Management System Certifications



Virtual Audit Allowances by Standard

<i>Standard(s)</i>	<i>Stage 1</i>	<i>Stage 2</i>	<i>Surveillance</i>	<i>Risk Analysis</i>
ISO 9001, 14001, 45001, 13485, 27001, RIOS, TL9000, e-Stewards	May be remote (AB approval may be required)	May be remote (AB approval may be required)	May be remote (AB approval may be required)	Required for all standards
AS91xx	May be done virtually with approval from ANAB via OASIS	Up to 30% remote if due to COVID	May be 100% remote if due to COVID	n/a
IATF 16949	No remote/virtual audits allowed	No remote/virtual audits allowed	No remote/virtual audits allowed	n/a
R2	May be done remotely if Stage 2 is onsite	Maybe 50% remote if Stage 1 is onsite	May be 100% remote	n/a
FSSC	May be 100% virtual	Must be onsite	May be partially remote	n/a



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You've
got **QUESTIONS**
we've got **ANSWERS**

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