

# WORLD STANDARDS Review

A Publication of Perry Johnson Registrars, Inc. – Your Partner in Quality

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## AS9100D Is Here!

As previously mentioned in the Summer 2016 edition of PJR's *World Standards Review*, the 2016 version of AS/EN/JISQ 9100 Quality Management Systems - Requirements for Aviation, Space and Defense Organizations standard was released in September 2016. The AS/EN/JISQ 9100 is the first 9100-series standard to be released with the remaining standards to be released. The 9110, 9120 and 9101 versions were published the first week of November 2016. All certified organizations desiring to continue AS/EN/JISQ 91xx certification will be required to transition to these new standards.

Transition activities must occur in accordance with the timetable posted on the OASIS Homepage. It is also copied and pasted below. The delay in the standards publication has NOT impacted the transition deadline. It has and will remain September 15, 2018.

Target Dates	Activities
August 2016	• Publication of Supplemental Rule (SR003) Draft Version.
September 2016	• 9100 QMS standard approved for publication in all sectors.
October 2016	• 9101 QMS Audit standard, 9110 Maintenance QMS, and 9120 Distributor QMS published.
November 2016	• Mandated Aerospace Auditor “transition” training for 9100 and 9101 available in IAQG languages.
December 2016	• OASIS Next Generation project phase 1 complete. Database available for entry of transition audit results.

(AS9100 CONTINUED ON PG 3)

## IATF 16949 Released

Released in October 2016, IATF 16949 will be replacing ISO/TS 16949:2009. This standard, along with applicable customer-specific requirements and ISO 9001:2015, defines the quality management system requirements for automotive production and service parts organizations. IATF 16949 is to be understood as a supplement to - and used in conjunction with - ISO 9001:2015; copies of each standard may be purchased from aiag.org or iso.org, respectively.

Similar to ISO 9001:2015, all organizations certified to ISO/TS 16949:2016 must complete their transition to the new IATF version by September 14<sup>th</sup>, 2018. In order to ensure that this timing is met, there will be no audits of any type conducted to the old standard after October 1<sup>st</sup>, 2017. While all organizations should transition to the new standard in accordance with their normal audit cycle/allowable timing requirements, there will be no transitions on a special or transfer audit allowed; the duration of the transition audit will be equivalent to a recertification audit. As such, a new audit cycle starts, and a new three-year certificate is issued after Veto Power approval of the audit.

(IATF CONTINUED ON PG 7)

**What's HOT  
in the Registry?**

ISO 9001  
ISO 14001  
AS9100



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## ISO 13485:2016 Changes Ahead!

The newest version of ISO 13485 was issued in March 1<sup>st</sup>, 2016, and the International Accreditation Forum has agreed to a three year transition period. This means that accredited certificates issued to the 2003 version of the standard will be rendered invalid on March 1<sup>st</sup>, 2019. Just what changes have come in the transition to the new 2016 version?



Interestingly, this standard does not follow the Annex SL format that is evident in ISO 9001:2015 and other recently-revised standards. In addition, where ISO 9001 is no longer requiring formal documented procedures or a quality manual, ISO 13485:2016 still has several requirements regarding documentation and manuals. In a similar vein, while ISO 9001:2015 no longer has a requirement for preventive action, this requirement still exists in ISO 13485:2016.

Besides documentation and preventative action requirements, ISO 13485:2016 also has new outlines for complaint handling (8.2.2) and reporting to regulatory authorities (8.2.3). The new standard is applicable to organizations involved in design and development, production, storage, distribution, installation, or servicing, and organizations are required to identify as either a manufacturer, importer, distributor or authorized representative in accordance with the applicable regulatory requirements.

In order to ensure a timely transition to ISO 13485:2016, PJR will require that all organizations complete their transition audit by December 1<sup>st</sup>, 2018. This will ensure sufficient time for corrective action closure, technical review, decision making and certificate issuance activities. PJR recommends aligning transition with your normal recertification audit. If you choose to transition on a surveillance audit, additional time may be required.

To access slides for past ISO 13485 webinars as well as an audio recording, please visit [www.pjr.com/past-webinars](http://www.pjr.com/past-webinars). For more information on the changes in ISO 13485:2016 or to speak to a project manager regarding transition, please email us at [pjr@pjr.com](mailto:pjr@pjr.com) or call 1-800-800-7910. ♦

## Join PJR For Free: "IATF 16949 – Transition Training" November 29th, 2016

Presented by Industry Expert: Shannon Craddock

PNC Building  
Beaumont Classroom #5  
755 W. Big Beaver Rd.  
Troy, MI 18084

Join us for one of two available sessions!

1<sup>st</sup> Session 8:00am - Noon  
2<sup>nd</sup> Session 1:00pm - 5:00pm

RSVP to Deb Campbell at (248) 358-3388 or via email [decampbell@pjr.com](mailto:decampbell@pjr.com).

More information to come at [www.pjr.com](http://www.pjr.com), Facebook, LinkedIn & Google+!

Target Dates	Activities
December 1, 2016	<ul style="list-style-type: none"> <li>• Certification Bodies 9100:2016 readiness communicated to Accreditation Body</li> <li>• Certification Bodies provide documentation to certified organizations regarding transition requirements and transition process.</li> </ul>
January 2017	<ul style="list-style-type: none"> <li>• Mandated Aerospace Auditor “transition” training for 9110 and 9120 modules available in IAQG languages.</li> </ul>
March 1, 2017	<ul style="list-style-type: none"> <li>• Certified organizations provide intention to transition to the 2016 revision to their Certification Bodies.</li> </ul>
June 2017	<ul style="list-style-type: none"> <li>• All future audits must be to the 9100/9110/9120:2016 standard using 9101:2016 audit process.</li> </ul>
September 2018	<ul style="list-style-type: none"> <li>• Transition complete all 9100/9110/9120:2009 certificates are no longer valid.</li> </ul>

Key milestones that are important to you as a certified organization are the following:

- June 15, 2017 – all audits must be conducted to the new versions of the standards.
- September 15, 2018 – 9100/9110/9120:2009 certificates will become invalid in OASIS.

When PJR can start auditing to the new versions of the standards depends on when PJR is audited and transitioned to the new requirements. PJR is currently in the process of submitting an application to its accreditation body ANAB to have its scope of accreditation be updated to the AS91XX:2016 series. It is unlikely that PJR will be able to audit to the AS91XX:2016 series before January 2017. Considering the above timeline, the transition for both PJR and its certified clients will be particularly short. PJR will make every possible effort to be able to start auditing to the new requirements as soon as PJR has completed its own transition.

Please recognize that it will take a lot of coordination efforts not only from PJR and its oversight bodies, but also you as a certified organization. To facilitate this transition and allocate appropriate amount of resources to support the transition, PJR will be sending out a survey to all certified clients in the near future. This survey is intended to collect important information about your organization, including your transition commitment date, to enable effective planning for your transition audit. It is of critical importance that you complete this survey at your earliest convenience. The latest the survey can be submitted to PJR is March 1, 2017. An organization that has not submitted a completed survey by the required deadline will be deemed not ready for transition.

Finally, the IAQG Other Party Management Team (OPMT) released the Supplemental Rule SR-003 for transition to all stakeholders in the industry on October 12, 2106. It is available on the OASIS Homepage ([https://www.sae.org/iaqgdb/oasishelp/sr003\\_supplemental\\_rule.pdf](https://www.sae.org/iaqgdb/oasishelp/sr003_supplemental_rule.pdf)). SR-003 mandates additional time to be added for all transitions audits, including recertifications. This may result in another audit crunch accompanied by limited auditor resources that was seen industry wide during the transition to the previous versions of the standards. Thus, PJR encourages organizations to transition during normally occurring surveillance/recertification audits in 2017. If this is not possible, the latest your organization could have a transition audit is June 1<sup>st</sup>, 2018 to allow adequate time for completion of all post-audit activities, including corrective action resolution and decision making.

PJR will be hosting two webinars rewgarding the AS91XX:2106 changes with Buddy Cressionnie, Chair of SAE International's Aerospace Quality Standards Committee (AAQSC). The webinars take place on November 10<sup>th</sup> and 21<sup>st</sup>, both covering the overall AS9100 changes and a clause-by-clause discussion, respectively. Mark your calendars and register now for these free webinars [www.pjr.com/upcoming-webinars](http://www.pjr.com/upcoming-webinars), or call 1-800-800-7910 for a Project Manager in your area! ◆



## Regional Spotlight: Italy

Perry Johnson Registrars is a worldwide influence in the realm of certification and accreditation, but just how is it to do business in a variety of different cultures and countries? In this first installment of the new Regional Spotlight feature, we'll be taking a look at what it's like to do business in Italy, with the knowledge of Manuela Villa, Manager of Italian Operations.

**PJR:** What are the biggest differences between Italy and the United States in terms of business culture?



MANUELA VILLA  
Manager of Italian Operations

**Manuela Villa:** Overall, business dealings are less formal and more jovial – Americans often find dealing with Italians enjoyable, if sometimes bizarre. There is a large emphasis on building relationships rather than prioritizing the business deal; a meeting with an Italian may involve two hours of lunch, walking through town together, visiting a monument, and then finally talking business and making decisions in the last five minutes. Private space is much more in flux when dealing with Italians, as kissing the cheeks upon meeting is common as well as casual touches on the arm or shoulder to emphasize a point.

**PJR:** Which PJR services and certifications are sought most often in Italy?

**Villa:** ISO 9001 is still the top selling scheme in PJR Italy, with ISO 14001 and OHSAS 18001 on the rise. There is also a wide variety of unaccredited schemes available that are tailored specifically to the Italian market.

**PJR:** What are the challenges presented in working with Italy?

**Villa:** Because relationships are more informal and relaxed and punctuality is not regarded as being the most important, it can be difficult at PJR Italy to enforce the deadlines typically found in a system certification. This cultural emphasis on socializing – including hour lunches – can make it hard for auditors to stay focused and on-task.

**PJR:** How do you see the future in terms of certification dynamics in Italy? Which industries or fields are up and coming?

**Villa:** In terms of certification numbers, Italy is one of the first in the world with over 123,000 active certified sites and 128 CBs operating. The building sector has the largest number of certified sites recorded, with nearly 26,000. Italy's certification business is consistently strong, and while ISO 9001 is certainly the “bread and butter business,” PJR Italy is always working to gain more market share in the fields of EMS and OHSAS.

For more information regarding PJR Italy, please visit [www.pjritaly.com](http://www.pjritaly.com) or call 039/230.8440. ♦

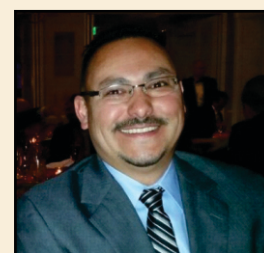


### August Auditor of the Month: James Spurlock

James is very customer service oriented and always keeps the client in mind. When James calls, he is always upbeat and a pleasure to work with which makes him a great motivator. His attitude can make employees and clients feel at ease. James has been with Perry Johnson for over 20 years and continues to leave a lasting impression on everyone he meets. We appreciate his tenure with the company and his continuing effort to serve our clients! We thank you for your service, James!

### September Auditor of the Month: Tony Peralez

Tony is knowledgeable in his work and is able to present findings to a client in a constructive way. He is upbeat as has great communication with HQ when it comes to client issues. Tony is always willing to go the extra mile with training new auditors.



## Client Spotlight: Viking Label & Packaging, Inc.

Perry Johnson Registrars is pleased to congratulate Viking Label & Packaging, Inc. on their 50<sup>th</sup> year of business as well as their ISO 9001:2015 certification! The company, roughly comprised of 50 employees, has been printing custom labels for half a century.



In the last 3-4 years, Viking made the transition from their traditional flexographic printing to include digital printing as well. “It was a pretty large leap for us a few years ago, but it's been a nice addition to our service offering,” said Production Manager, Brian Trees.

Trees utilized the services of a consultant before making the decision to proceed with Perry Johnson Registrars for Viking's ISO 9001:2015 certification.

“[The audit] broke down each process here, and obviously through the documentation of that we got to take a long look at what we've been doing,” Trees said.

Suzie Wignall, a purchasing associate for Viking, worked with the Perry Johnson certifications department to acquire artwork so that they could print and display their certification on a banner outside of their Minnesota office. We are happy to provide artwork if your company is interested in hiring a third party for any custom prints, and we are pleased to have certified Viking Label & Packaging! ♦



## Meet Your New PJR Team Members!

Perry Johnson Registrars Keeps Growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients!



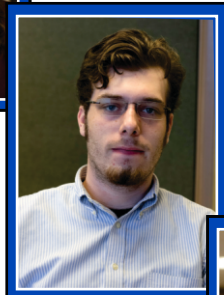
JOHN LAGATTUTA  
Project Manager  
(Chicago, IL)



TINA YOUNG  
Audit Program  
Coordinator



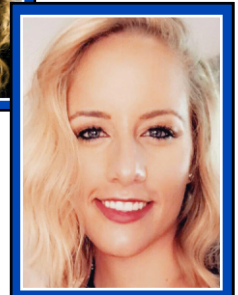
AMY WAYNE  
Marketing Specialist



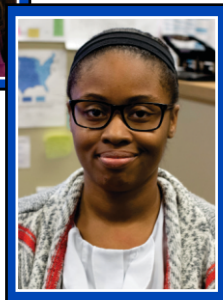
ALEX GELEMENT  
Master Files  
Associate



LINDSAY BOECKL  
Internet Marketing  
Specialist



KELLY HOF  
Environmental Specialist  
(Chicago, IL)



CARLA SYLVESTER  
Certificate Coordinator



EMMACLARE HURST  
Sales Coordinator



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## Annual Auditor Training

The Perry Johnson Registrar's Annual Auditor Training will take place from December 7<sup>th</sup>-10<sup>th</sup> at the PJR corporate headquarters in Troy, Michigan. Auditors travel from all over the world to attend this annual training. This year's training will focus on:

- SERI training for R2 auditors
- AS9100 and AS9101 Key Changes, OASIS Next Gen & Upcoming Transition Training & Testing for Aerospace auditors
- ISO 9001:2015 Lessons Learned - General Session
- IATF 16949 & Rules 5<sup>th</sup> Edition for Automotive Auditors

Additionally there will also be breakout sessions on ISO 13485, Root Cause & Corrective Action, and Process Based Auditing. Participants are welcome to join PJR for the annual holiday party on December 9<sup>th</sup>.

Have questions? Get in touch with Kayla Liczbinski:  
[kliczbinski@pjr.com](mailto:kliczbinski@pjr.com). ♦



## Career Opportunities

**PJR is currently seeking qualified auditors in the following fields and locations.** We believe in maintaining an exceptional quality of life by reducing the amount of travel for our auditing staff and by increasing our audit team. We strive to meet this goal.

### **QMS Auditors:**

Seeking individuals for subcontract ISO 9001 auditing in Utah, Minneapolis and Southern California. Minimum of 2 to 3 years work experience and undergraduate degree preferred but not required. Ideal candidate will have also passed the ISO 9001 Lead Auditor course. Candidate will be trained in field auditing for quality management systems. Travel required.

### **Environmental Specialist:**

Seeking bright, hard-working, articulate individuals for subcontract environmental (ISO 14001 and OHSAS 18001), e-Stewards, R2, and RIOS auditing on both the East Coast and the West Coast. Minimum 3 to 4 years working experience in the environmental field and strong presentation skills is a must. An undergraduate degree is required preferably an environmental degree, however science engineering background is acceptable. Experience in ISO 14001 and OHSAS 18001 a must. Travel required. Candidates will be trained to conduct field auditing and also there is potential growth in the very exciting and rapidly growing greenhouse gas carbon emissions field.

### **Automotive Industry Auditors:**

Seeking a bright, hard-working, articulate individual with strong interpersonal and presentation skills in Metro Detroit to perform automotive manufacturer and supplier audits. Must be able to travel and possess outstanding communication skills both written and verbal. We will develop and train you to become an expert and provide a foundation in ISO 9001 and will sponsor you to pass the automotive industry benchmark program. Your background should include six years in automotive manufacturing out of the last ten years, with at least two years in the field of quality. Highly desired are those with automotive background and certification. Ideal candidates will be IATF recognized auditors.

Written applications can be sent to Recruiter, Perry Johnson Registrars, Inc., 755 W. Big Beaver Rd., Suite 1340, Troy, MI. 48084 or via email to [employment@pjr.com](mailto:employment@pjr.com), please indicate in the subject line the position applied for. ◆



(IATF CONTINUED FROM PG 1)

The earliest possible date to conduct a transition audit will be January 1<sup>st</sup>, 2017, allowing all auditors to complete their required training.

There are a number of changes taking place in IATF 16949, and as such PJR will be conducting free one-hour webinars on the new standard and the transition process. Currently scheduled dates include Thursday, November 17th, 2016 at 11:00 A.M. Eastern Time and Wednesday, November 30th, 2016 at 11:00 A.M. Eastern Time. In addition, PJR will be holding free four-hour seminars on the new standard and transition process on Tuesday, November 29th, 2016 in Troy, MI in both morning and afternoon sessions. This live training will provide a more in-depth explanation of the requirements and allow time for more questions and answers.

To RSVP for the free webinars, please visit [www.pjr.com/upcoming-webinars](http://www.pjr.com/upcoming-webinars), and to RSVP for the live training seminars, please contact Deb Campbell at [decampbell@pjr.com](mailto:decampbell@pjr.com). For further information on IATF or to speak to a project manager regarding the transition, please call 1-800-800-7910 or email [pjr@pjr.com](mailto:pjr@pjr.com). ◆



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Call: 248-358-3388 or Visit our website: [www.pjr.com](http://www.pjr.com)

## *FREE Training! Exclusively from PJR!*

PJR continues to expand their webinar topics to include: “ISO/IEC 17021:2015 Overview” to “What to Expect During Your Stage 1 Audit”! Check out PJR’s current webinar schedule at [www.pjr.com](http://www.pjr.com). Registration is easy. ♦



### Upcoming Webinars:

**Wednesday, November 17th**  
IATF 16949 Transition Training

**Monday, November 21st**  
AS9100D:2016 Clause-by-Clause

**Wednesday, November 30th**  
IATF 16949 Transition Training

**Wednesday, December 7th**  
What to Expect During Your Stage 1 Audit

**Wednesday, December 21st**  
ISO 9001:2015 Critical Points of Review  
During the Transition Audit Process

More dates can be found on our  
website at: [www.pjr.com](http://www.pjr.com)

